



*Our Ref./Beverly Gunqisa:  
Your Ref./Hazel Gumede*

**TRANSACTION CAPITAL RECOVERIES PROPRIETARY LIMITED**  
**342 Jan Smuts Avenue**  
**Hyde Park**  
**2196**

Sir

**RAND WEST CITY MUNICIPALITY - PUBLIC NOTICE:**

**Play your part**

**Pay your municipal bill and benefit from improved service delivery and infrastructure**

Rand West City Municipality has embarked on an initiative to recover outstanding debt and to address any queries relating to your municipal bill. The main reason for doing this is:

- To build better municipal and community relations
- To address the escalating debt owed to the Municipality
- To resolve any queries that the community has that is related to municipal bills
- To ensure the effective delivery of services and municipal funded infrastructure

The Municipality generates income from three sources, namely:

- Income raised from residents and business through the provision of services such as water, electricity and waste removal, as well as from taxes levied through property rates and sanitation
- Income from a national and provincial governments
- Loans from banks

Rand West City Municipality relies mainly on the income generated from residents and businesses in order to be financially viable. A Municipality that is financially viable is able to keep running effectively, is able to deliver services, and is able to maintain infrastructure e.g. roads, parks, community centres, schools, etc. Failure to recover payments from residents and businesses leads to a strain on the ability to provide effective services and to the degradation in municipal provided infrastructure.

Too often in recent months, we have seen municipalities that have had their electricity switched off or their water limited. This is mainly due to those municipalities failing to collect payments on the services that they have rendered. At the Rand West City Municipality, we wish to avoid this at all costs.

To this effect, we have appointed MBD to assist the Municipality with the collection of outstanding debt, and the resolution of revenue related queries. MBD will begin operations in May 2018. With their help, the Municipality aims to reduce its debt, to instil a culture of payment, to improve service delivery, and to maintain and provide essential municipal infrastructure.

The Municipality therefore urges all community members to work with MBD during this initiative, and encourages residents to use all available communication channels to address any questions that they might

have. MBD will also work with the community and the Rand West City Municipality to address any queries relating to your municipal bill.

Should you have any queries, then please call 011 560 4579 or visit the query centre at the Rand West City Municipality at Cnr Sutherland & Pollock Streets, Randfontein. Please remember to bring your ID or entity registration documents with you.

Finally, the Municipality would like to, in advance, thank you for all the support and co-operation that you will provide, in order to ensure the success of the above-stated initiative. We look forward to working with all residents and businesses, to facilitate the improvement of the efficiency and service delivery objectives of our Municipality.

Yours faithfully,



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**MR T GOBA**  
**MUNICIPAL MANAGER**  
**DATE : 03/05/2018**

/lvd/TCR- play your part



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**MR. M E KHUMALO**  
**EXECUTIVE MAYOR**  
**DATE : 03/05/2018**

